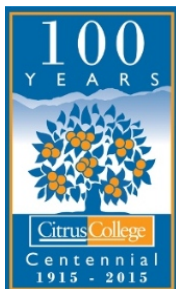




International Student Center Leaver Survey

Results of the
2015 Citrus College
International Student
Center Leaver Survey

Citrus College
Office of Institutional Research,
Planning and Effectiveness
July 2015



Q1 Are you planning to enroll at Citrus College Summer 2015 Term or Fall 2015 Semester?

Answered: 43 Skipped: 0		Responses	
Yes		0.0%	0
No		100.0%	43
Total			43

Q2 How long were you at Citrus College as an international student?

Answered: 42 Skipped: 1		Responses	
Less than one year		9.5%	4
1-2 years		31.0%	13
2-3 years		47.6%	20
More than 3 years		11.9%	5
Total			42

Q3 What are your reason(s) for leaving Citrus College? (Mark all that apply)

Answered: 42 Skipped: 1		Responses	
Transfer to a 4-year university/college		66.7%	28
Transfer to another 2-year college		0.0%	0
Change of F1 Visa Status		4.8%	2
Optional Practical Training (OPT)		7.1%	3
Graduating		19.0%	8
Returning Home		16.7%	7
Dismissed from Citrus College		0.0%	0
Other Reason		11.9%	5
Total Respondents: 42			
	Other Reason: (please specify)		
1	family problem, want to back citrus college next year		
1	I needed to go back to my country for family issue but I'll be back someday.		
1	no my major		
1	Cal Poly		
1	I want study medical technology.		

Q4 Name of the Transfer School

Answered: 25 Skipped: 18		Responses	
4	CalState LA		
3	CSU Fullerton		
3	CalPoly Pomona		
2	UC Berkeley		
2	CalPoly University		
1	APU		
1	CalState University East Bay		
1	CalState University Long Beach		
1	CalState University Bakersfield		
1	CSUN		
1	n/a		
1	UCI		
1	UC SB		
1	UC San diego		
1	USC		
1	Whittier College		

Q5 Transfer School Segment

Answered: 27 Skipped: 16		Responses	
California State University (CSU)		66.7%	18
University of California (UC)		18.5%	5
Private or Out-of-State		14.8%	4
Total			27

Q6 Name of the Transfer School

Answered: 0 Skipped: 43

	Responses
	There are no responses.

Q7 Why are you transferring to another 2-year school? (Mark all that apply)

Answered: 0 Skipped: 43

	Responses	
Live closer to another college	0.0%	0
Want to live in a different city	0.0%	0
Different school environment	0.0%	0
Moved to live closer to family	0.0%	0
Better Transportation	0.0%	0
Housing Cost	0.0%	0
Tuition Cost	0.0%	0
Major/Program not offered at Citrus College	0.0%	0
Other Reason	0.0%	0
Total Respondents: 0		
	Other Reason: (please specify)	
	There are no responses.	

Q8 If you mark "Major/program not offered indicate the name of the major/program.

Answered: 0 Skipped: 43

	Responses
	There are no responses.

Q9 What were your educational goals when you entered Citrus College and did you complete those goals? (Mark all that apply)

Answered: 36 Skipped: 7

What was your educational goal?	Yes, this was my goal.	No, this was not my goal.	Does not apply	Total
Complete ESL Program	58.6% 17	24.1% 7	17.2% 5	29
Transfer to a 4-year university/college	87.1% 27	12.9% 4	0.0% 0	31
Complete Certificate or Associate Degree	75.9% 22	13.8% 4	10.3% 3	29
Complete prerequisites/course requirements to enter another educational program	61.5% 16	19.2% 5	19.2% 5	26
Other Educational Goal	36.8% 7	5.3% 1	57.9% 11	19
Did you complete this goal?	I completed this goal.	I did NOT complete this goal.	Does not apply	Total
Complete ESL Program	74.1% 20	3.7% 1	22.2% 6	27
Transfer to a 4-year university/college	77.4% 24	16.1% 5	6.5% 2	31
Complete Certificate or Associate Degree	64.3% 18	17.9% 5	17.9% 5	28
Complete prerequisites/course requirements to enter another educational program	69.2% 18	19.2% 5	11.5% 3	26
Other Educational Goal	38.9% 7	11.1% 2	50.0% 9	18
	Other Educational Goal: (please specify)			
1	MBA			
1	Learn English and make more friends			

Q10 How satisfied were you with the education you received at CITRUS COLLEGE?

Answered: 38 Skipped: 5	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Weighted Average
(no label)	36.8% 14	47.4% 18	13.2% 5	2.6% 1	0.0% 0	38	4.18

Q11 What is your overall satisfaction with the services you received from the INTERNATIONAL STUDENT CENTER?

Answered: 36 Skipped: 7	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Weighted Average
(no label)	41.7% 15	38.9% 14	11.1% 4	8.3% 3	0.0% 0	36	4.14

Q12 Why? (optional)

Answered: 8 Skipped: 35	Responses
1	(blank)
1	I love people who work there, and you guys are extremely helpful, understanding, and nice! Thank you for everything!
1	International student center staff they are really kind, when I have a problem, they really help me a lot, I love Citrus College, and International Student Center, I learn a lot from this college, next year I want to go back to Citrus College to finish my degree
1	They are very nice, and so helpful.
1	I thought the ESL program should include Pronunciation, and conversation ... compare with ESL in other colleges they teach about 4 skills: Reading, writing, listening, and speaking ... ESL program in Citrus only focuses on writing and reading.
1	They are so nice so friendly
1	The counselors do not really know what and how they should do when international students need help. They lack of understanding of their job.
1	You guys helped me get an associate's degree and transfer. At first, I thought it would be impossible and decided to just transfer back but with much help from advising, they were able to tell me that my classes could be added for the associate's degrees and transfer

Q13 How satisfied were you with these specific ISC services?

Answered: 37 Skipped: 6	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A	Total
Application Process	37.8% 14	35.1% 13	27.0% 10	0.0% 0	0.0% 0	0.0% 0	37
ISC New Student Orientation	38.9% 14	27.8% 10	30.6% 11	2.8% 1	0.0% 0	0.0% 0	36
Health Insurance Assistance	35.1% 13	24.3% 9	27.0% 10	10.8% 4	2.7% 1	0.0% 0	37
Housing Assistance	27.0% 10	21.6% 8	29.7% 11	5.4% 2	2.7% 1	13.5% 5	37
ISC Academic Counseling	37.8% 14	32.4% 12	24.3% 9	0.0% 0	5.4% 2	0.0% 0	37
ISC Social Activities/Events	32.4% 12	24.3% 9	35.1% 13	2.7% 1	0.0% 0	5.4% 2	37
SEVIS/Immigration Assistance	40.5% 15	35.1% 13	16.2% 6	2.7% 1	2.7% 1	2.7% 1	37
ISC Transfer Assistance	35.1% 13	24.3% 9	35.1% 13	0.0% 0	2.7% 1	2.7% 1	37

Q14 Why are you satisfied or not satisfied with the specific ISC services mentioned above? (optional)

Answered: 6	Skipped: 37	Responses
	1	(blank)
	1	It took me long time to graduate because of the school didn't offer much classes. Then how come the school got a new building??
	1	Those programs solved my problems.
	1	Very good school
	1	The head of ISC, Mr. Coe is a very kind and welcoming person, but the others are just disappointing.
	1	There was not much option for housing for international students

Q15 In an effort to celebrate the completion of your educational goals, the ISC is considering hosting a special banquet, which would be free for every student that recently completed their education goals or is about to complete their educational goals. Invited students would also have the opportunity to bring a paid guest. Would you be interested in participating?

Answered: 36	Skipped: 7	Responses
Yes		47.2% 17
No		52.8% 19
Total		36

Q16 Food Prefence

Answered: 9	Skipped: 34	Responses
	1	Asian food
	1	Sea Food,salads,fruits,rice
	1	Seafood and meat
	1	Pizza
	1	chicken
	1	Chinese food
	1	hamburger
	1	Russian food
	1	Buffet

Q17 Music Preference

Answered: 8	Skipped: 35	Responses
	1	dancing style
	2	No preference
	1	Any pop music.
	1	pop music
	1	classical
	1	Russian music
	1	Jazz

Q18 Dancing Preference

Answered: 7	Skipped: 36	Responses
	3	No preference
	1	anyone
	1	ballet
	1	Russian dance
	1	Optional, not so much for me

Q19 Location Preference

Answered: 14	Skipped: 29	Responses
On-campus		14.3% 2
Off-campus, but close		28.6% 4
No preference		57.1% 8
Total		14

Q20 Other preferences related to the banquet (please specify)

Answered: 2	Skipped: 41	Responses
1		I need a ride to a location if it is off-campus.
1		A graduation gift for memory

Q21 Is there any other activity you would be interested in participating in to celebrate your accomplishment? (Mark all that apply)

Answered: 16	Skipped: 27	Responses
1		½ Price Ticket to Disneyland
		50.0%
		8
1		Free Ticket to Universal Studios
		56.3%
		9
1		Free Ticket to Magic Mountain: Six Flags
		62.5%
		10
1		Other
		18.8%
		3
Total Respondents: 16		
		Other: (please specify)
1		Free ticket to Knott's Berry Farm
1		(blank)
1		movie ticket

Q22 Why are you not interested in a dinner/banquet?

Answered: 7	Skipped: 36	Responses
1		I will not be town to attend.
1		(blank)
1		I AM IN CHIAN /(T o T)/~~
1		Don't like to join banquet
1		because I will hang out with my friends/host family.
1		I don't have time
1		I have another dinner or banquet to go.

Q23 Is there anything else you would like to comment on regarding your experience with the ISC (International Student Center)?

Answered: 10	Skipped: 33	Responses
1		Satisfied. Well done services and a really good experience achieved here.
1		(blank)
1		The ISC counselors are so nice and their work is very helpful. I want to tell them "thank you for your help in the past".
1		Glad to be in citrus college. Cirtus college help me a lot to be a civil engineer. I will keep going to finish my educational goal in the future
1		Greeting to Mr Coe and all the staff that made my journey in Citrus College awesome !
1		I am very thankful for your support for my academic issues and other problems.
2		No
1		ISC help me a lot, thank you.
1		Thank you ISC

Q24 Do you want the ISC to add you to our Alumni contact group? We hope to invite you to future activities such as alumni reuniojns and current ISC events and periodically update you on the latest happenings of the ISC. Please note that the Office of Institutional Research will separate the responses from this question so that if you agree to be part of the Alumni contact group we will not know how you answered the previous questions.

Answered: 33	Skipped: 10	Responses
		Yes
		45.5%
		15
		No
		54.5%
		18
Total		33