

CITRUS COMMUNITY COLLEGE DISTRICT STUDENT SERVICES

AP 5045 STUDENT RECORDS – CHALLENGING CONTENT AND ACCESS LOG

References: Education Code Sections 76222 and 76232; Title 5 Section 54630

Challenging Content

Any student may file a written request with the Dean of Admissions and Records to correct or remove information recorded in his/her student records that the student alleges to be: (1) inaccurate; (2) an unsubstantiated personal conclusion or inference; (3) a conclusion or inference outside of the observer's area of competence; or (4) not based on the personal observation of a named person with the time and place of the observation noted.

Within 30 days of receipt of the request, the Dean of Admissions and Records shall meet with the student and the employee who recorded the information in question, if any, if the employee is presently employed by the District. The Dean of Admissions and Records shall then sustain or deny the allegations.

If the Dean of Admissions and Records sustains any or all of the allegations, he/she shall order the correction or removal and destruction of the information. If the Dean of Admissions and Records denies any or all of the allegations and refuses to order the correction or removal of the information, the student, within 30 days of the refusal, may appeal the decision in writing to the Vice President of Student Services.

Within 30 days of receipt of an appeal, the Board of Trustees shall, in closed session with the student and the employee who recorded the information in question, determine whether to sustain or deny the allegations. If the Board of Trustees sustains any or all of the allegations, it shall order the Superintendent/President or his/her designee, to immediately correct or remove and destroy the information. The decision of the Board of Trustees shall be final.

If the final decision is unfavorable to the student, the student shall have the right to submit a written statement of his/her objections to the information. This statement shall become a part of the student's record until the information objected to is corrected or removed.

Whenever there is included in any student record information concerning any disciplinary action, the student shall be allowed to include in such record a written statement or response concerning the disciplinary action.

Whenever there is included in any student record information concerning any disciplinary action in connection with any alleged sexual assault or physical abuse, or threat of sexual assault, or any conduct that threatens the health and safety of the alleged victim, the alleged victim of that sexual assault or physical abuse shall be informed within three days of the results of the disciplinary action and the results of any appeal. The alleged victim shall keep the results of that disciplinary action and appeal confidential.

Access to Educational Records

Students, as defined above, shall have the right to review and inspect their educational record maintained by the College. A student desiring to exercise this right must put their request in writing and shall be granted access to the records in a reasonable period of time but in no case more than fifteen working days from date of receipt of the request. The Dean of Admissions and Records, or designee, shall be present when the student inspects the educational record in order to maintain adequate safeguards to insure the integrity of the records and to provide any necessary interpretation and explanation of entries.

Whenever there is included in the educational record information concerning any disciplinary action taken by District personnel in connection with the student, the student shall be allowed to include in such record a written statement or response concerning the disciplinary action.

The Dean of Admissions and Records shall have the authority to make changes in the educational record so long as such changes do not constitute a compromise of the integrity of professional entries.

The student may inspect and review the records for a reasonable length of time and has the right to request copies of documents contained in the educational record to keep in his possession.

Access Log

A log or record shall be maintained for each student's record that lists all persons, agencies, or organizations requesting or receiving information from the record and their legitimate interests. The listing need not include any of the following:

- Students seeking access to their own records;
- Parties to whom directory information is released;
- Parties for whom written consent has been executed by the student; or
- Officials or employees having a legitimate educational interest.

The log or record shall be open to inspection only by the student and the Dean of Admissions and Records, and to the Comptroller General of the United States, the Secretary of Education, an administrative head of an education agency, and state educational authorities as a means of auditing the operation of the system.

Board Approved 07/21/09