



STUDENT HEALTH CENTER NON-INSTRUCTIONAL ANNUAL PROGRAM REVIEW and PLAN 2012

1. Program Description/Mission:

The mission of the Student Health Center is to provide high-quality ambulatory care, mental health counseling, comprehensive disease prevention and healthcare education to Citrus College Students. The Student Health Center supports the educational process and District mission by providing access to quality health services and promoting positive health outcomes for students.

The Student Health Center is funded by student health fees. The Student Health Center provides ambulatory care services including pap smears, laboratory services, immunization clinics, sexually transmitted infection testing, physical examinations, mental health counseling, as well as prescription and over-the-counter medications. Students are referred to off-campus health care providers for treatments that are not provided by the Center. When classes are in session, the Student Health Center serves students on a walk-in and appointment basis five days a week and one evening per week.

The average number of student contacts by the Student Health Center during fall 2011 through spring 2012 was approximately 12,400. This figure is based on the total number of daily student contacts, classroom presentations, specialty clinics and events.

The services most used by systems include: ear, nose, throat, and cardiopulmonary; genitourinary; gynecology; dermatology; gastrointestinal; and musculoskeletal.

2. Key functions/goals of this Department/Program:

- To increase student retention and success by providing services that enhances wellness.
- Promote the development of skills needed by students once they leave college to make optimum health care decisions as to how to use the health care system resources.

3. Assessment of Outcomes:

Populate with the existing Unit Outcomes			
<u>Outcome</u>	<u>Assessment</u>	<u>Result</u>	<u>Change</u>
Students will learn about health care resources, healthy behaviors, and health related issues relevant to the college student population	A one hour presentation on general health topics was provided to 100 students. A post presentation survey was given	The percentages indicate the number of students who gained knowledge learned something new about: <ol style="list-style-type: none"> 1. The Student Health Center (82%) 2. Counseling and Psychological Services (52%) 	We are satisfied with the results. In the future we will focus on aspects of reproductive and mental health. A comparison of results from 2011 is displayed in percentage points below: <ol style="list-style-type: none"> 1. The Student Health Center (+2%) 2. Counseling and Psychological Services (+12%)

		3. Family Pact (72%) 4. Sexually Transmitted Infections (75%) 5. Birth Control Methods (47%) 6. Sexualized Violence (78%) 7. Alcohol and Other Drugs (72%) 8. Emergency Contraception Pill (52%)	3. Family Pact (+12%) 4. Sexually Transmitted Infections (-10%) 5. Birth Control Methods (-13%) 6. Sexualized Violence (+38%) 7. Alcohol and Other Drugs (+27%) 8. Emergency Contraception Pill (-20%)
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4. Recommendations/Next Steps:

	Previous Recommendation	Progress / Persons Responsible	Status	Est. completion
1	To implement and train staff and faculty about suicide and suicide prevention.	Monica Christianson and Shauna Bigby	Complete	Complete
2	Install a separate SARS GRID scheduling program in the Student Health Center. The SARS GRID program provides statistical data reports, allows computerized appointments, and verifies student eligibility for services.	Shauna Bigby and TeCServices	Due to confidentiality concerns the SARS GRID program was not installed. However, a student eligibility program was adopted. Research new technology is in progress.	Fall 2012

	New Recommendation	Progress / Persons Responsible	Status	Est. completion
1	Citrus College students will be able to identify the Student Health Center as a place to receive mental health screening and treatment. CCSP 2.2.1	Question is asked on the post extra credit program evaluation/ Mental Health Staff	In progress	Spring 2013
2	Students will demonstrate an increased understanding of medical information including one's own medical diagnosis and treatment plan. CCSP 2.2.1	Post treatment evaluation/ Health Center Providers	In progress	Spring 2013
3	Update the student health center website to include links to receive health care information from credible websites. CCSP 3.3.2	Shauna Bigby	In progress	Fall 2012

4	Partner with the Office of Student Life to provide routine, ongoing mental health/physical wellness workshops & activities for students. <ul style="list-style-type: none"> • Mental Health Fair • STI CCSP 3.3.2	Shauna Bigby	In progress	Fall 2012
5	Train staff and faculty about suicide and suicide prevention. CCSP 3.3.2	Monica Christianson and Shauna Bigby	In progress	Fall 2012

5. Resources Requested:

Student Health Center

Certificated Personnel (FNIC)

Position	Discuss impact on goals / SLOs	Cost	Priority
N/A			

Classified Personnel

Position	Discuss impact on goals / SLOs	Cost	Priority
N/A			

Staff Development (Division)

Item	Discuss impact on goals / SLOs	Cost	Priority
American College Health Association annual training	Attendance provides training and updates specifically directed to college health programs	\$2,500	2

Facilities (Facilities)

Describe repairs or modifications needed	Discuss impact on goals / SLOs	Building / Room	Priority
N/A			

Computers / Software (TeCS)

Item	Discuss impact on goals / SLOs	Cost	Priority
Appointment system	Enhance efficiency in appt. scheduling and statistical information	\$10,000	3

Equipment

Item	Discuss impact on goals / SLOs	Cost	Priority
N/A			

Supplies (Division)

Item	Discuss impact on goals / SLOs	Cost	Priority
N/A			

Appendix A

Student Health Center
Assessment Method and Criteria for Success Survey

Please respond by circling yes or no to the following:

I LEARNED SOMETHING NEW ABOUT:

Student Health Center	Yes	No
Counseling and Psychological Services	Yes	No
Family Pact	Yes	No
Sexually Transmitted Infections	Yes	No
Birth Control Methods	Yes	No
Sexualized Violence	Yes	No
Alcohol and Other Drugs	Yes	No
Emergency Contraception Pill	Yes	No

SLO Evaluation