

CITRUS COMMUNITY COLLEGE DISTRICT 1000 W. Foothill Blvd., Glendora, CA 91741-1899

Technology and Computer Services (TeCS) Update

April 2021

Attendance Tracking

TeCS is pleased to provide a new feature for faculty in the my.citruscollege.edu portal. The Attendance Tracking module is now available at <u>https://my.citruscollege.edu/task/all/track-attendance</u>.

After logging in, faculty will be presented with a list of classes to choose from. Once you select your class, a list of registered students will appear. You can then click the circle under the selected date to indicate if the student is present or absent. There is also an option to enter an extended absence and, for classes with regular meeting dates, shortcuts to mark everyone present, everyone absent, or set unmarked records as present or absent.

Attendance	Tracking • Course List • 7	Take Roll				
Intro to Adi	min of Justice					Q Search
Class -					04/20/2021	Student Details Attendance
hato	Full Name	* ID		o Monday 04/19/2021	Tuesday 04/20/2021	GL
2	E b	AOC	100 %	0	•	Expected Expected Hours 01 V 00 V
2	<u>E ce</u>	AC	0 %	0	0	Present
2	<u>Gi ter</u>	A(37	100 %	0	•	Hours Attended 01 V 00 V
2	<u>Sta pbell</u>	A0 93	0 %	0	0	Absence Notified

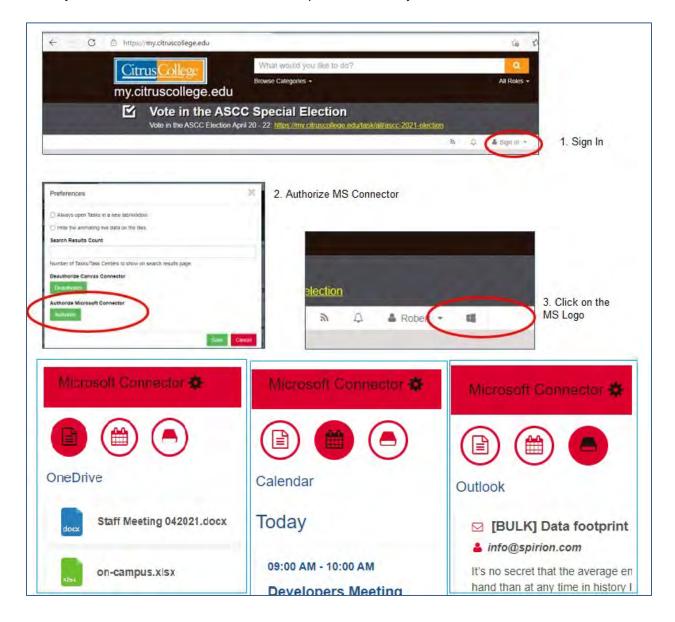
This is just one of our most recent enhancements to WingSpan. TeCS will be applying additional updates and feature enhancements during the weekend of April 24-25. WingSpan will be unavailable for all administrative transactions such as registration, grade posting, and fee payments during this time.

Office 365 Integration in the my.citruscollege.edu Portal

A preview of your Office 365 documents, calendar and email is now available in the my.citruscollege.edu portal. This feature is available for faculty, staff and students.

When you sign in to the my.citruscollege.edu portal with your Citrus College user name and password, you will be presented with an option to "authorize the Microsoft connector". If you miss this step, you can always update this choice under "Preferences" in the sign in drop-down.

Once you have completed the steps to log in to Office 365, a Microsoft logo (the "window pane" icon) will appear next to your name on the portal. When you click this image, you will see the contents of your OneDrive, Calendar and Outlook (email). When you click on any of the items here you will be taken to Office 365 to complete the activity.



Meeting Owls in Classrooms

TeCS is working to provide hybrid classroom technology throughout Citrus College by installing Meeting Owl cameras in every classroom. Funded through the Higher Education Emergency Relief Fund (HEERF, also known as the CARES Act), these cameras will provide a view of the classroom, follow the movements of the instructor, and pick up the voice of whomever is speaking within a distance of 18 feet. These cameras will be placed on tripods or a table depending on the configuration of the room.

Faculty can choose to use this technology in their classroom to allow participation by students attending remotely. The cameras will be automatically detected when a Zoom session is launched on the classroom PC and can be easily controlled within the Zoom session by the instructor.



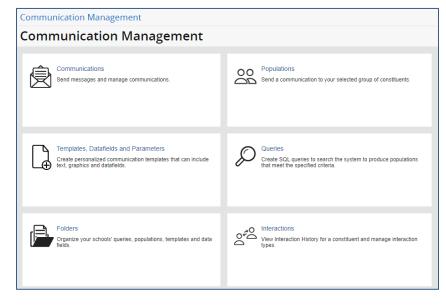
LB 101

LB 102

Banner Communication Management (BCM)

Over the past two months, TeCS has partnered with Enrollment Services to implement Banner Communication Management, one of the modules in our Banner (WingSpan) system.

Guided by our consultant, staff installed and configured the module, participated in training sessions, established population selections and tested the delivery of email letters. Once implemented, this module will streamline and automate communications to students based on information in the database such as the posting of registration appointments and the availability of additional financial aid.



Security Matters – How to Recognize and Avoid Phishing Scams

(Content courtesy of <u>https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams</u>)

Scammers use email or text messages to trick you into giving them your personal information. They may try to steal your passwords, account numbers, or Social Security numbers. If they get that information, they could gain access to your email, bank, or other accounts. Scammers launch thousands of phishing attacks like these every day — and they're often successful. The FBI's Internet Crime Complaint Center reported that people lost \$57 million to phishing schemes in one year.

Scammers often update their tactics, but there are some signs that will help you recognize a phishing email or text message.

Phishing emails and text messages may look like they're from a company you know or trust. They may look like they're from a bank, a credit card company, a social networking site, an online payment website or app, or an online store.

Phishing emails and text messages often tell a story to trick you into clicking on a link or opening an attachment. They may

- say they've noticed some suspicious activity or log-in attempts
- claim there's a problem with your account or your payment information
- say you must confirm some personal information
- include a fake invoice
- want you to click on a link to make a payment
- say you're eligible to register for a government refund
- offer a coupon for free stuff

Here's a real-world example of a phishing email.

Vour account is on held.	
Please update your payment details	
Hi Dear.	
We're having some trouble with your current billing information. We'll try again, but in the meantime you, may wain to update your payment datails.	
UPDATE ACCOUNT NOW	
Need help? We're here if you need it. Visit the <u>Help</u> <u>Centre</u> or <u>centact us</u> now.	
- Your friends at Netflix	

While, at a glance, this email might look real, it's not. The scammers who send emails like this one do not have anything to do with the companies they pretend to be. Phishing emails can have real consequences for people who give scammers their information.

Learn more about how to protect yourself from e-mail phishing scams at https://www.consumer.ftc.gov/articles/how-recognize-and-avoid-phishing-scams