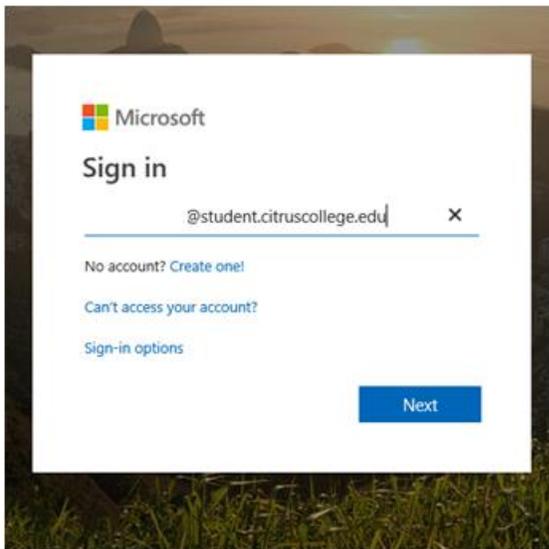
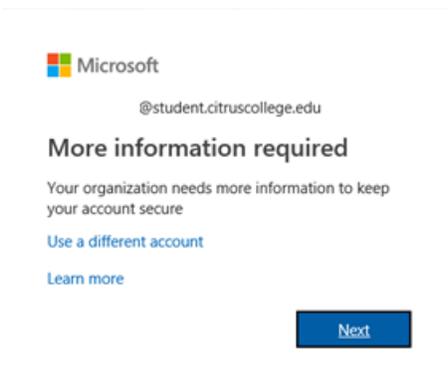


Citrus College has implemented a self-service password reset feature within the Microsoft student email system. Students will now be able to reset their student email password and have it synced with other Citrus College logins such as Canvas, network, wifi, online orientation, and campus portal (my.citruscollege.edu).

Goto <https://my.citruscollege.edu> and click on the Student Email icon



Once logged in, you will be prompted to update your account information. This information will be used if you forget your password.



You will be required to update at least one of the following: phone, email and/or security questions.

## don't lose access to your account!

To make sure you can reset your password, we need to collect some info so we can verify who you are. We won't use this to spam you - just to keep your account more secure. **You'll need to set up at least 1 of the options below.**

- ❗ Authentication Phone is not configured. [Set it up now](#)
- ❗ Authentication Email is not configured. [Set it up now](#)
- ❗ Security Questions are not configured. [Set them up now](#)

[finish](#) [cancel](#)

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Once done, you will be brought to a confirmation screen.

## don't lose access to your account!

Thanks! We'll use the info below to recover your account if you forget your password. Click "finish" to close this page.

- ✅ Authentication Phone is set to [. Change](#)
- ✅ Authentication Email is set to [@citruscollege.edu. Change](#)
- ✅ 5 Security Questions are configured. [Change](#)

[finish](#) [cancel](#)

***All password resets will now be completed using the Microsoft student email password reset process.***

Citrus College Help Desk is available if you have any questions. Contact our help desk at 626-857-4100.